

## To Whom it May Concern,

The Australian Property Institute would like to confirm that API Valuer Members undertaking property valuations are providing a critical support service to Queensland's financial and insurance services sector and are required travel as part of their duties.

The API is the leading representative body for property professionals and is the certifying body for professionals undertaking property valuations. To support our Members, and protect them and the community, the API have developed a range of protocols to allow the valuation of property to continue during the COVID-19 pandemic. These protocols include but are not limited to utilising technology and virtual valuations.

Whilst these protocols eliminate the risk of transmission between valuers and the occupiers of the relevant properties, Members are still required to, at the very least, physically inspect the outside of the property. This is in line with the Queensland Government's '*Reasons to leave home during the greater Brisbane lockdown period.*'

If you require any further information, please contact the API on 1800 111 API (274).

Kind regards



**Amelia Hodge**

CEO

Australian Property Institute