

3 August 2020

## To Whom it May Concern,

The Australian Property Institute would like to confirm that API Valuer Members undertaking property valuations are providing a critical support service to Victoria's financial and insurance services sector and therefore are required and permitted to travel as part of their duties in line with the Victorian Government's Stage 4 'Stay at Home' restrictions.

The API is the leading representative body for property professionals and is the certifying body for professionals undertaking property valuations. To support our Members, and protect them and the community, the API have developed a range of protocols to allow the valuation of property to continue during the COVID-19 pandemic. These protocols include but are not limited to utilising technology and virtual valuations.

Whilst these protocols eliminate the risk of transmission between valuers and the occupiers of the relevant properties, Members are still required to, at the very least, physically inspect the outside of the property.

Members travelling to undertake valuations do so to support the financial and insurance services sector and should not be subject to penalties resulting from the execution of their duties. If you require any further information, please contact the API on 1800 111 API (274).

Kind regards



**Amelia Hodge**

CEO

Australian Property Institute